**Returns Form**

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| **Name :** |  |
| **House Number :** |  |
| **Postcode :** |  |
| **Phone :** |  |
| **Email :** |  |
| **Date :** |  |
| **Order Ref :** |  |

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| **Product** | **Reason for return?** | **Refund/replacement/Alternative?** |
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| Other Notes |
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**Returns address – Gerrys Fishing, 52-54 Marine Road West, Morecambe, LA4 4EU**

* *We are more than happy to exchange any unwanted items bought over the phone or online, provided they are returned unused, in perfect condition and in the original packaging within 28 days of delivery. Postage refunds will not be issued in such circumstances.*
* *Goods returned after 28 days can be exchanged but no refunds given.*
* *Most products are covered by a 12 month warranty provided by the manufacturer. Please note wear and tear is not covered by the manufacturer’s warranty. Some products have longer or shorter warranties. These products will have the term stated in their description online.*
* *Generally, items must be inspected by a manufacturer's representative before any replacements can be issued. We will cover postal costs of damaged goods which are sent on standard services. Any returns sent on premium or next day services will not but covered by Gerrys and will be at your own cost.*
* *We will cover the standard postage costs of items which are broke under warranty. Products outside warranty or sent back as exchanges are paid by the customer.*
* *We will endeavour to process your return as quickly as possible but in busier periods this can take up at 14 days. There can also be delays from our suppliers over decisions and repairs.*